

QM System
Repair and replace form



Use 1 form for each repair item <i>Not properly filled in forms will result in a penalty of 10 € administrative costs.</i>			
PBX type: Rack <input type="checkbox"/>		Commissioning:	RMA:
PBX module:		Express: *	* owner's expense # NC Nr.
Terminal type:		Terminal Opt.:	SW-version:
Dealer <input type="checkbox"/> delivery address		Billing address <input type="checkbox"/> same address as dealer	Delivery address <input type="checkbox"/> same address as dealer
Enterprise:		Enterprise: Aastra Telecom Norway A/S	Enterprise: DFDS Transport Solutions A/S Att.: Aastra Telecom Denmark A/S
Contact person:		Contact person: Carsten Bruckner	
Street:		Street: Kakkelvnskroken 2	Street: Park Alle 354; Port 110-113
Country/postal code/Location:		Country: N-0954 Oslo	Country: 2605 Brøndby
Phone:		Phone: +47 22 900 919	Phone:
e- mail:		e- mail: cbruckner@aastra.com	e- mail:
Short description:	Part number:	Consecutive number:	Fault description / fault code: (detailed information compulsory)
			Code: <input type="checkbox"/> constant; <input type="checkbox"/> periodically; <input type="checkbox"/> sporadic
			Serial number:
All retur må være tilfredstillende merket og i beskyttende innpakning til:			
Aastra Telecom Norway AS Østensjøveien 39-41 0667 Oslo			
Terminals (corded, cordless):	PBX- Basic equipment:	Line cards and modules:	Other:
<input type="checkbox"/> 101 Device not bootable	<input type="checkbox"/> 201 Device not bootable	<input type="checkbox"/> 301 Device, module, activation / log on, is not possible	<input type="checkbox"/> 401
<input type="checkbox"/> 102 Device reset	<input type="checkbox"/> 202 Device reset	<input type="checkbox"/> 302 Port defect	
<input type="checkbox"/> 103 Display (LCD)	<input type="checkbox"/> 203 Power supply	<input type="checkbox"/> 303 Plug defect	
<input type="checkbox"/> 104 Back lit (LCD)	<input type="checkbox"/> 204 Fault code (7-segment):	<input type="checkbox"/> 304	
<input type="checkbox"/> 105 Light emitting diode (LED)	<input type="checkbox"/> 205 COM-Interface (V24, RS232)	<input type="checkbox"/> 305	
<input type="checkbox"/> 106 Hook switch	<input type="checkbox"/> 206 Music- Interface	<input type="checkbox"/> 306	
<input type="checkbox"/> 107 key (s)	<input type="checkbox"/> 207 Ethernet-connection	<input type="checkbox"/> 307	
<input type="checkbox"/> 108 Reception handset	<input type="checkbox"/> 208 AD2-Port	<input type="checkbox"/> 308	
<input type="checkbox"/> 109 Transmission handset	<input type="checkbox"/> 209 S/T-Port	<input type="checkbox"/> 309	
<input type="checkbox"/> 110 Reception hand free	<input type="checkbox"/> 210 a/b-Port	<input type="checkbox"/> 310	
<input type="checkbox"/> 111 Transmission hand free	<input type="checkbox"/> 211 Plug place defect	<input type="checkbox"/> 311	
<input type="checkbox"/> 112 Loud speaking	<input type="checkbox"/> 212 No dialling tone	<input type="checkbox"/> 312	
<input type="checkbox"/> 113 Ring (Ringer)	<input type="checkbox"/> 213	<input type="checkbox"/> 313	
<input type="checkbox"/> 114 Interface auxiliary units.(ZTF etc.)	<input type="checkbox"/> 214	<input type="checkbox"/> 314	
<input type="checkbox"/> 115 Accumulator does not charge	<input type="checkbox"/> 215	<input type="checkbox"/> 316 Mechanical damage	
<input type="checkbox"/> 116 Mechanical damage	<input type="checkbox"/> 216 Mechanical damage	<input type="checkbox"/> 399 Other (detailed description)	
<input type="checkbox"/> 199 Other (detailed description)	<input type="checkbox"/> 299 Other (detailed description)		

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